

European Federation of Hard of Hearing People



EFHOH PRESIDENT LETTER

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ORY AND HIS NEW HEARING MACHINE

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EFHOH President letter

Dear EFHOH friends,

In a historical moment in Brussels, over 50 delegates from all over Europe attended the first conference, organised by the European Platform of Deafness, Hard of Hearing, and Deafblindness, on 15 November 2012 at the Representation of Bavaria in Brussels; with the theme "Mind the Data Gap! Lack of Statistics for an Effective European Union!"

This conference focused on the lack of accessible and reliable data available to the number of people with specific disabilities and the problems and issues that arise from this. One of the objectives of the conference was to highlight this to key stakeholders who are in a position to change this situation using existing tools.

Speakers included representatives from the European institutions, as well as the European NGO community. A panel discussed the need for high-quality statistical data and its link to the proposed European Accessibility Act.

Jan Lamby, Lidia Best and Marcel Bobeldijk participated on behalf of EFHOH in these meetings. We were also happy that two IFHOHYP board members participated in this conference. Jan Lamby will inform you in detail in his article.

A week later on Wednesday 21 November 2012 Lidia and I together with Nadège Riche, EDF New Technology and Innovation Officer, were invited in a European Commission meeting in Brussels of the AVMS contact group. This is a committee composed of representatives of the European Union Members States and of the European Commission and whose task is to ensure the implementation of the



*Merry Christmas
And a happy
2013
Marcel, Knut, Jan, Ritva Liisa and Lidia
your
EFHOH board members*

Audiovisual Media Services (AVMS) directive, and notably Article 7 on accessibility for persons with hearing and/or visual disabilities for linear and non-linear (TV and online/on-demand broadcasted) services.

Lidia explains in her article why it was important meeting for EFHOH and all for all hard of hearing people who like to watch such television programs as the Olympic Games in London or the Elections Night of the USA President elections.

In the beginning of November we had our EFHOH board meeting in Prague/CZ Republic. It was very nice to meet our friends and to discuss with them the program of the next EFHOH AGM (in 2013) and the EFHOH conference day. Please contact Jan Lamby- our General Secretary- should you have any enquiries or comments.

As EFHOH president I was also present in October at the IFHOH board meeting in Stockholm it was very nice to see the new energy in the IFHOH board. Ruth Warick, IFHOH's president, informs you more about this IFHOH board meeting in her EFHOH newsletter article. Hanh Duong Phuong, IFHOH's new general secretary from Vietnam, received a special gift from me as the first European, used hearing aids, for her Centre for Research and Education (CED) who support poor kids in Ho Chi Minh City and other parts of

Vietnam. Also Hanh has written an interesting article for you in this EFHOH newsletter.

EFHOH is looking for a new EFHOH webmaster, as in January we will start a new website. Please contact Lidia Best, should you be interested in being the EFHOH webmaster.

I would like to give some words of THANKS to Lilian Lindqvist who has working for EFHOH and also for IFHOH for some years in an administrative support capacity. But this arrangement between HRF (Sweden) and EFHOH & IFHOH on 31 of December 2012 will come to an end. We, as EFHOH board members will say thanks & goodbye to Lilian in February in Stockholm at the EFHOH board meeting. In behalf of all our EFHOH members Lilian: Lot of Thanks for your Great support and Goodbye.

Dear friends, we as the EFHOH board, wish you all, together with your family and friends, a Merry Christmas and a Prosperous New Year.
See You in Prague

Yours,
Marcel Bobeldijk

EFHOH **State of Subtitling** in EU



Brussels 21 November 2012

EFHOH representatives: Marcel Bodeldijk and Lidia Best together with EDF representative Nadege Riche were invited to a meeting of the AVMS Contact Group.

It is the committee composed of representatives of the EU Member States and of the European Commission and whose task is to ensure the implementation of the Audiovisual Media Services (AVMS) Directive, and Article 7 on accessibility for persons with hearing and/or visual disabilities for linear and non-linear services (i.e. TV and online/on-demand broadcasted services)

Present at the meeting were:

- European Commission, DG Connect, Unit G.1 Converging Media and Content
- Council of Europe
- EU Member States

We were invited to address the major institutions i.e. the European Commission and EU Member States officials in charge of the implementation of the AVMS Directive. This coincides with release and promotion of EDF document: What is your Dreamed Accessible Television of the Future? EDF Report on the State of Accessibility of Television for Persons with Disabilities. The meeting is a follow up of the EFHOH report on the State of Subtitling released in April 2011 and the initial contact made in July 2012.

Our message to AVMS Contact Group contained the points below;

- EFHOH recognises steady improvement of accessibility and the efforts made by regulatory bodies of the Members States.
- EFHOH report released last year, "State of Subtitling in EU". It has provided a very good base to understand what problems we are facing and where and how improvements could be made.

- EFHOH members reported discrepancies in the official data and the reality of their experience with accessibility
- EFHOH is reporting back with documented data proving misinterpretation of the subtitling guidelines, differences between the Members States regulations and data gathering. This in effect is now requiring a complete re-count of subtitling statistics in many countries.

As the result of the meeting, EDF and EFHOH are invited to provide a follow-up with the European Commission about the upcoming green paper on connected TV to ensure that the disability perspective is mainstreamed.

Another positive development is the implementation of the AVMS Directive and its article 7 on accessibility for persons with visual and/or hearing disabilities. AVMS Directive Article 7 applies to linear and non-linear services i.e. broadcasted TV programmes and online/on-demand services as well. Differences in accessibility of both services are due to prioritization given by Member States. The European Commission suggested that the AVMS contact group should have an annual review of Article 7 of the AVMS Directive. This is also where national campaigns come in, we need to increase our lobbying directly in Member States.

We are very positive with the close co-operation between EDF and EFHOH and are pleased that the direction of the campaign taken in October 2010 was the right one and will benefit all.

Lidia Best – Smolarek
November 2012/ Brussels
EFHOH

Third episode :

Ory and His **New** Hearing Machine

Ory is very happy; he's been invited to a party. At the same time, he's a bit worried, because he doesn't know anybody. Very handsome in his green trousers, Ory is in a good mood. The room where the party is held is noisy and dark. Ory tries to talk to people. Being hard of hearing, that's his secret, he doesn't want to discuss it. But more than once, he has to ask people to repeat their questions and even then he doesn't answer correctly. After an hour, he feels sad, tired, bored and very lonely. Finally Ory decides to go home. That night, he can't sleep thinking about all his hearing troubles. He's wearing a good hearing aid, he can lip read, but still... What can he do? He's not happy! He's feeling so lonely.

See a doctor again? Or tell the secret to everybody? On his laptop, he discovers a new hearing machine. It's called C.I.* But how do Cochlear Implants work? Ory reads : "Cochlear implants consist of an external part and an internal part. The external part has a microphone, battery, magnet, transmitting radio-frequency antenna and a micro-computer called a sound processor. The processor translates the surrounding sounds into signals that can be sent to the internal part of the device. The internal part is called a receiver/stimulator and includes a micro-computer, radio antenna, magnet and electrode array. The magnets are of opposite polarity and hold the external device over the internal device. The radio-frequency antennas allow digital communication between the internal and external parts."

It seems difficult! An array in his inner ear? Hurray, he likes to be in rich array! But the doctor explains that he will introduce a tiny array with electrodes in his cochlea. The device will stimulate the remaining auditory nerve fibers of the cochlea. An electric sound signal is sent to his brain. It seems so strange, but Ory is convinced: he's prepared for it! He makes another appointment with the doctor and a couple of weeks later he's in the hospital. He's excited and confident. He's waiting for the big moment when the engineer connects the inner and the outer part of the C.I. With a big smile, the engineer moves his lips. Ory is astonished. "Are you talking to me, now?" "Yes", says the engineer. With a tiny voice, Ory says, "But I don't understand you, will I hear you with this machine? I can only hear bip-bip-bip" Another smile from the other side. "We will help you!"



At home, Ory announces that he needs a green shirt to wear with his nice green trousers and green antennas, because he has to learn the Martian language.

Several HOH-friends explain that the Martian language will become HOH- language within a couple of weeks or months and that Ory needs to do exercises with a speech therapist. "Aca, aba, ala" says the therapist. "Ata, aca, ana", repeats Ory ! NO, it's too difficult!

He wants to understand jokes, to telephone for hours, to listen to music, to go to the cinema, but not just sit and repeat stupid letters! Is that the wonderful new hearing machine?

Ory is on the verge of tears, but then he receives a SMS from a HOH friend : Party tonight, you're welcome! Fancy dress!

Yes of course, he will wear a green shirt and green trousers, green antennas and ... his new hearing machine!

To be continued ...

Aisa Cleyet-Marel
France

*C.I. Cochlear Implant

Hearing aids reimbursement 2013 in the Netherlands

For hearing aids and other hearing support.

- From the basic national health care system do you receive for hearing aids and tinnitus aids (hearing aids with tinnitus mask) for 75% refund. In the table can you see how much you can reimbursement of the 25% (own contribute) form your personal complementary insurance.
- By the contribution for the basic national health care system is also a lawful minimum of your own risk of 350 euro. When you take a higher own risk than do you receive a reduction on the insurance contribution. But you pay always a minimum of 350 euro for health care in 2013 (for when you go to the doctor or to the hospital)

Important is also that you check which insurance company have a contract with which audiology/hearing aids shop. In other words check your personal health insurance company and check by which hearing aids shop/audiology you can buy your new hearing aids.

There are in the Netherlands more than 30 Health Insurance Companies but in this article some examples. Every year in November and December, Dutch people have the option to make the choose of they stay in the next/new year by their (old) Health Insurance Company of that they go to an other (new) Health Insurance Company and of course you can stay by your (old) Health Insurance Company and change the level of service.

Here some examples in the table.

An other example when you have a contract by Delta Lloyd and Top Service than pay you every month 108,45 + 119,95 = 228,40 euro. You will receive 100% every thing for what you need in 2013 a new hearing aid and/or an alarm clock etc.

Written by Marcel Bobeldijk

Insurance Company	Policy (basic + supplementary)	Contribution every month	Reimbursement for hearing aids and other hear help aids	
Agis	Basic	108,75 euro	hearing aid 75%	
	Complete	+ 16,65 euro	Max 75 euro	
	Comfort	+ 30,75 euro	Max 100 euro	
	Comfort +	+ 56,70 euro	Max 150 euro	
	50+ active	+ 26,50 euro	Max 150 euro	
Ander/zorg			Haven't special reimbursement	
Avero Achmea	Basic Nature	109,25 euro	hearing aid 75%	
	Basic restitution	110,33 euro	hearing aid 75%	
	Extra	18-35y + 20,33 35-55y + 25,38 55+ + 27,92	Max 185 euro	
	Royal	18-35y + 27,56 35-55y + 34,44 55+ 27,92	Max 250 euro	
	Excellent	18-35y + 42,33 35-55y + 52,88 55+ 58,19	Max 300 euro for every hearing aid	
Azivo	Basis Nature	108,- euro	hearing aid 75%	
	AV-Top	+ 32,05 euro	Max 354 euro for every hearing aid and one time in 5 years	
	AV-top extra	+ 62,35 euro	Max of 495 euro for every hearing aid and one time in 5 years	
AZVZ	Basic Nature	106,75 euro	Hearing aid 75%	
	Top	Sailors + 27,85 Other employees 58,44 euro	Reimbursement max 150	
CZ	Basic natural	101,90 euro	hearing aid 75%	
	Basic natural +	105,60 euro	hearing aid 75%	
	Basic restitution	109,80 euro	hearing aid 75%	
	Basic	+ 7,05 euro	Max 100 euro for each hearing aid	
	Ideal	+ 10,80 euro	Max 100 euro for each hearing aid	
	Plus	+ 17,- euro	Max 200 euro for each hearing aid	
	50+	+ 15,75 euro	Max 300 euro for each hearing aid	
	Top	+ 28,40 euro	Max 300 euro for each hearing aid	
	Special aids	+ 89,55 euro	Max 500 euro for each hearing aid	
	Excellent	+ 111,80 euro	Max 500 euro for each hearing aid	
	Super Top	+ 142,35 euro	Max 500 euro for each hearing aid	
	Delta Lloyd	Basic restitution	108,45 euro	hearing aid 75%
		Extra	+ 22 euro	Max 500 euro
Complete		+ 34,25 euro	Max 1000 euro	
Comfort		+ 50,60 euro	Max 1500 euro	
Top		+ 119,95 euro	100% for every thing that you need	

By Ruth Warick,

Greetings from IFHOH

The new board for IFHOH held its first board meeting in Stockholm, Sweden at the end of October. For the first time we were provided remote captions. While we were in a board room at the HRF office, our captionists were in Vancouver, Canada and their captions were displayed on a large screen thanks to internet capabilities. While we met from 9 to 5, our captionists became night owls, working from midnight to 8 am; each captionist took a four-hour shift. We were thrilled with how this cost-effective way of obtaining access worked for us.

During our two-day meeting we discussed concrete plans for actualizing the IFHOH Plan of Action adopted at the June 2012 biennial general meeting for our Association held in Bergen, Norway. Among our plans are to develop policy papers on the Convention on the Rights of Persons with Disabilities and on Education. We also identified a need to develop baseline information about the provision of captions for meetings and have added this to our agenda for the next two-years. With respect to a motion about adopting a Hearing Awareness Day introduced by our member from Ireland which was passed at the BGM, we will be surveying IFHOH members about the best possible date for the Day. We have done some research about how to proceed to obtain support and we are appreciative that Ireland has committed to work hard on the matter.

Marcel Bobeldijk represented EFHOH at the meeting and we were grateful for his continued leadership at the international level. At the meeting, there was another first: we were joined by Karina Chupina, President of the International Federation of Hard of Hearing Youth. Her involvement reflects a commitment of IFHOH and IFHOHYP to work more closely together as stated in the Memorandum of Agreement signed in June 2012 by the two organizations. In early December I will be taking part in IFHOHYP's board meeting which will also be another first for IFHOH and am looking forward to the meeting.

I am writing this message during a break in the schedule at another event at which I have the honor of representing IFHOH and the International Disability Alliance. It is the first conference of Community-Based Rehabilitation (CBR) being held in Agra, India sponsored by the World Health Organization among several sponsors. I am pleased that the issue of hearing loss has come up a number of times at this event and that CBR practitioners are speaking about

the importance of inclusion of the needs of persons with hearing loss in their programs, the majority of which are in developing countries. It is, of course, obvious that much more work needs to be done to address the barriers and promote access for hard of hearing persons throughout the world.

It was also a pleasure to meet with Dr. Shelly Chadha, the Technical Officer, Prevention of Deafness, for the World Health Organization (WHO). She assumed this two-year position little over a year ago and already has begun to work with us. She is an ENT doctor by training and hails from New Delhi. Under her leadership WHO has produced a document, Community-based Rehabilitation: Promoting ear and hearing care through CBR, and IFHOH was consulted in its preparation. You may also find it interesting to know that Sally Harvest, who has previously done work for IFHOH, was involved as a writer for the publication. I would like to close this message with an expression of thanks to Lilian Lindqvist who has served IFHOH and EFHOH so well for several years in an administrative support capacity. She worked for us for part-time of her time, but this arrangement has come to an end, effective the end of this year, and she will be returning to work for HRF full-time, given that the needs of her primary employer have grown. Lilian's organization skills and personable manner have been greatly appreciated and we will miss her but wish her well. We are heartened to know that she will continue to work within our community.

I also want to close with well wishes to all of you for this coming holiday season as well as extending best wishes for a New Year filled with promise and the realization of some of our dreams for achieving hearing access.

Ruth Warick
President, IFHOH

UNE GRANDE PREMIÈRE

In the heart of Brussels, just a stone's throw from the Parliament, the first event hosted by the recently launched European Platform of Deafness, Hard of Hearing and Deafblindness, was held on November 15. Some 50 people gathered in the House of the Bavarian representation to participate in a half-day seminar.

The theme was "Mind the gap", aiming at the missing statistics of the number of deaf and hard of hearing people in Europe. Although there exists some statistics on disabled people in general; the presentations showed there are large missing parts. Due to the fact that nearly all countries have their own definition of disability including deaf/hard of hearing, it is very difficult to make comparisons. Beside other disadvantages, this has a considerable effect on the monitoring of the UN CRPD.

The seminar was opened by two video clips with greetings from MEP Adám Koša, Hungary; and the President Yannis Vardakastanis from EDF.

Mark Wheatley, Director of the European Union of Deaf, EUD, had the honor to introduce the Platform to the participants; a historical moment since this was the first occasion when the Platform was presented to people outside the member organizations.

The first presentation on the topic came from Lucy Drescher, European Deafblind Network, EDbN. She delivered the view from the Platform, and put forward the needs for high-quality statistics. All decisions on all levels have to be based on facts, and not just pure estimations. Also to lay a more solid foundation for the advocacy works the organizations in the Platform do; by themselves as well as within the Platform.

So where are the gaps? One answer to this question was given by a representative of Eurostat, the EU body for collecting and providing statistics in all possible fields. He showed different graphs on the rates of people with disabilities in general, and for deaf/hard of hearing; all related to different aspects of living conditions, rate of employment etc.

A short presentation was also made by a representative from European Commission. He spoke of the long-awaited European Accessibility Act. Due to many circumstances, it will be delayed and not ready before the end of the year. Which the EC did promise several times at many meetings and conferences earlier. Another message was he could not guarantee the EAA in fact would be a Directive; it might get another status.

After these presentations, there was a short panel discussion with Lidia Best as representatives from the Platform, EC and the European Parliament. One of the latter was Mr László Gábor, Hungary who is hard of hearing and newly elected in the UN Committee of Rights of Persons with Disabilities.

Finally the closing remarks from the seminar was given by Bernard Daly, from FEPEDA, The European Federation of Parents with Hearing Impaired Children; also member of the Platform.

The seminar offered excellent accessibility: Sign language interpreters and palantypists (from Sweden; they were actually accompanying EFHOH Secretary Jan Lamby). After the seminar the afternoon was finished with a small networking reception. Especially it was nice to meet representatives from the young hard of hearing people's organisation,



Are you our new Webmaster!?

In January 2013, we're starting a new website and we are looking for a volunteer who could be our webmaster. This is an exciting and very important role, as EFHOH is increasing its public profile to benefit Hard of Hearing people in Europe.

If you have any questions or are interested in this job, please contact [Lidia Best](#)- her email address is:

smolarek-best@hotmail.co.uk



We are **proud** of the **collaboration** between **CED** and **EFHOH**

Hello European friends! Greetings from Center for Research and Education of the Deaf and Hard of Hearing (CED). You may be so happy with what has happened for poor children with hearing loss in Vietnam.

Vietnam is a developing country and still remain in families living below average income, specially households with disabilities. People do not know exactly how many deaf children have not got hearing aids since their parents are too poor to buy the new hearing aids for them. Some without hearing aids have met difficulties in communication and lack of opportunities on education, employment although their hearing loss is 60 – 80 dB, it's a big disadvantageous.

Seeing the issue, CED established hearing Aids Fund for the poor children with hearing impairments. We are making best efforts to collect send-hand or used hearing aids all over the World and give them to the poor children in Vietnam. There were 40-used and new hearing aids delivered for children in Hochiminh City and Dong Thap province. CED now got more 22 ones from European Federation of Hard of Hearing People (EFHOH) and 25 from an Australian friend. Now, Mr. Marcel Bobeldijk - the president of EFHOH and Lidia Best - EFHOH Board

member, helps to collect hearing aids for CED. We proud of this support.

What have we done with used hearing aids? Children with hearing loss who are under 12 years old are beneficiaries of our fund. Since, used hearing aids have different capacities that some are not adequate to profound loss, CED has a plan to focus on persons with hearing loss who distributed in the revolution.

Our fund is encouraged and got more applications from districts of Hochiminh city, Bao Loc, Gia Lai, Long An, Tien Giang province. We strongly believe that, with your supports and good collaboration, CED will bring sound back to children with hearing loss and together them toward free-barrier society. "Together we can change the world."

CED is looking forward to your collaboration. If you love to offer any supports on second-hand hearing aids, please contact Ms. Hanh, dphanh@trungtamkhiemthinh.org Thank you!

Duong Phuong Hanh
Founder and Executive Director of CED

News from **EURO-CIU**

Forthcoming EURO-CIU events

Symposium and General Assembly Istanbul 2013, Turkey: 5 & 6 April 2013

3rd International Friendship Weekend for young people with cochlear implants Boston Sp. UK: 22-27 July 2013

Symposium and General Assembly 2014: Budapest, Hungary 11 & 12 April, 2014

FROM COCHLEAR - Cochlear™ celebrates 30 years of hearing revolution

Although 30 years have passed since Australian Graham Carrick received the first commercial multichannel cochlear implant from Cochlear™, millions of people with severe to profound hearing loss still live in a world of silence due to a lack of awareness and understanding about cochlear

implants – and hearing health professionals globally agree that it's time to 'break the silence.

"When I invented the multi-channel cochlear implant, it was my vision to help people with hearing loss," says Professor Graeme Clark, cochlear implant pioneer. "I cannot imagine any technology that has had such a profound effect on transforming peoples' lives."

"With further advances in technology we should reach a stage where most people with a significant hearing loss should be able to hear as effectively as those with good hearing," concludes Professor Clark.

Read more about Cochlear celebrating 30 years of hearing revolution under: www.cochlear.com/uk

EDF NEWS

COMMISSION TAKES A STEP TOWARDS WEB ACCESSIBILITY for Persons WITH DISABILITIES

3 December 2012 /// Today the European Commission released a legislative proposal on the accessibility of public websites. Once adopted by the European Parliament and by the Council, it will allow, by 2015, Europeans with disabilities to have equal access to information on websites and benefit from services provided online.

Having repeatedly stressed that accessibility is a prerequisite for the full participation of persons with disabilities in all aspects of life, the European Disability Forum (EDF) welcomes the legislative proposal as a first positive step towards the removal of all barriers to access internet products and services in the internal market.

3rd EUROPEAN PARLIAMENT OF PERSONS WITH DISABILITIES: A HISTORIC EVENT AT THE EUROPEAN PARLIAMENT

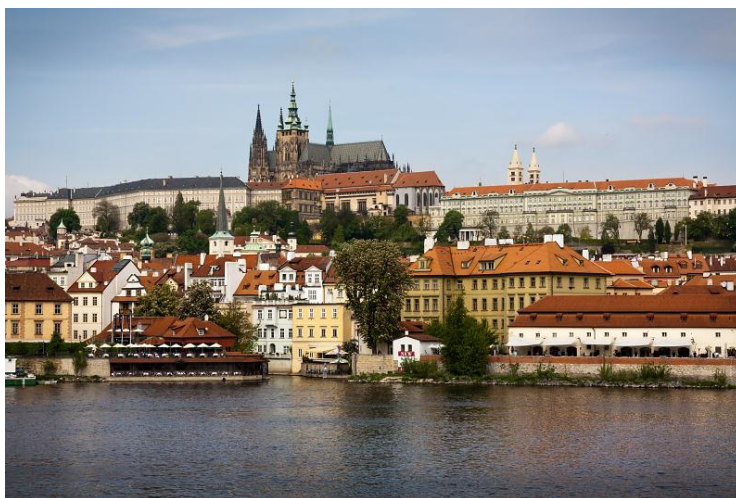
5 December 2012 /// On the 5th of December, more than 450 delegates from organisations representing persons with disabilities (DPOs) from all over Europe met with European Parliament leaders, MEPs and EU decision-makers in order to discuss how Europe can ensure the protection of the rights of persons with disabilities in this time of crisis.

> WHY WAS IT a historic MEETING?
Read more at *EDF's website*

WELCOME TO THE NEXT EFHOH GENERAL ASSEMBLY IN PRAGUE

„*The Heart of Europe*“

CZECH REPUBLIC 2013 April 5th – 7th



We invite all EFHOH-members and delegates to Prague.

From November 2012 you can make a mailing list registration and programm at the website www.sncr.cz



Hearing Loops for All

3rd International Hearing Loop Conference

Saturday 5th - Monday 7th October 2013

The 3rd International Hearing Loop Conference, called *Hearing Loops for All*, will be hosted in the autumn of 2013 by UK hearing loss organisation, Hearing Link.

The Conference will be held in the beautiful coastal town of Eastbourne in the south east of England. Eastbourne is easy to access by air, rail and road, and is around 80km from London. The Conference will begin with an evening reception on Saturday 5th October, with the main events taking place on Sunday 6th and Monday 7th October.

Hearing Loops for All will provide an exceptional opportunity for hard of hearing people to learn about the benefits offered by hearing loops and related technology, and to find out how they can encourage this technology to become more widely available where they live. It will also provide a rare chance for suppliers, service providers and relevant professionals from all over the world to share views, knowledge and information about current and emerging hearing loop technology.

The overall aim of *Hearing Loops for All* is to identify opportunities and options for encouraging hearing loop technology to become more widely available and accessible to hard of hearing people. The Conference, which is held every two years, was previously took place in Zurich in Switzerland and Washington in the USA.

Hearing loops – what are they?

Hearing loops and related technology are an unobtrusive and cost effective way for people with ‘T’ coil compatible hearing aids and cochlear implants to hear and communicate more effectively. This provides real benefits to hard of hearing people. Hearing loops can be made available in shops, banks, theatre halls, public meeting places and other venues, and can encompass small areas, such as customer service desks, or large areas, such as conference halls. They are also known as Audio Frequency Induction Loop Systems.

Sponsorship and Exhibitor Opportunities

A variety of highly attractive options are available to organisations, businesses and professionals wishing to feature or promote their services and products at the Conference. This includes Gold, Silver and Bronze packages that will help Sponsors and Exhibitors to gain maximum exposure and benefit from supporting and being part of the Conference.

About Hearing Link

Hearing Link is the UK hearing loss organisation that makes it easy for people to find the right information, appropriate services and ways to connect meaningfully with others. The organisation focuses on helping people to adjust to and manage the practical, emotional and social challenges that hearing loss can bring to all aspects of life. It is a valuable point of contact for people with any degree of hearing loss and for partners, family members and friends. Find out more at www.hearinglink.org



CONFERENCE PROGRAMME

Hearing Loops for All will offer an exciting and varied programme that will provide learning, networking and social opportunities. This includes:

Saturday 5th October – Get Acquainted

An evening reception with light food and refreshments will be served as Conference guests are warmly welcomed to Eastbourne and the UK. It will take place in the fabulous Ocean Suite, a venue offering dramatic and beautiful views over the English Channel.

Sunday 6th and Monday 7th October – The Main Conference

The main Conference will be held in the Winter Garden, a unique Victorian venue built in 1875, originally used as a skating rink in the winter and a concert hall during the summer. The programme of events will feature workshops, presentations, exhibition stands, and networking opportunities.

Conference sessions will include:

- Internationally recognised speakers
- Experiences from around the world
- State of the art Hearing Loop Technology
- Stakeholder perspectives (User, Audiologist, Service provider, Hearing aid Manufacturer, Loop Manufacturer, Architect, Installers and maintainers, Advocates)
- The Hearing Loop Benefits Cycle and the role that each stakeholder plays
- 'Lets Loop' campaigns in the United States and the United Kingdom
- Technical Workshops
- The impact of legislation
- Installations and understanding complex Hearing Loop Systems

Sunday Evening entertainment - The Best of British Gala Dinner

Enjoy a wonderful dinner in the luxurious surroundings of the 5 star Grand Hotel, known locally as 'The White Palace', which offers breathtaking views of the sea and the nearby dramatic cliffs.

Monday Evening entertainment – The 'Voices of Light' at the Congress Theatre

Sit back and relax whilst watching the spellbinding Voices of Light. This critically acclaimed show merges one of the greatest films ever made, the legendary silent film *The Passion of Joan of Arc*, with a live performance from the award-winning deafened composer Richard Einhorn. This incredible evening will bring the Conference to a dramatic close.

For more information about *Hearing Loops for All* and to register your interest in attending, contact Julie Leggett, Conference Manager: loopconference@hearinglink.org

For more information about Hearing Link, contact Sally Shaw, Communications Manager: enquiries@hearinglink.org

connecting
people

Hearing
Link

3rd International Hearing Loop Conference

To be held in Eastbourne in the south east of England on 6th & 7th October 2013. Hosted by Hearing Link, the UK hearing loss organisation. An event for everyone interested in Loop Systems & related technology.

Attend Sponsor Exhibit Speak

FIND OUT MORE: loopconference@hearinglink.org

Join Us
October
2013

Eastbourne: a beautiful English coastal town easily accessible by road, rail & air



Hearing Link

27-28 The Waterfront, Eastbourne
East Sussex BN23 5UZ
Tel/Text: 0300 111 1113
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loopconference@hearinglink.org

Royal Patron

HRH The Princess Royal

Reg Charity No: 264 809
Scotland Charity No: SCO37688

www.hearinglink.org

EFHOH - European Federation of Hard of Hearing People

The European Federation of Hard of Hearing People consists of National Associations of/for Hard of Hearing and Late-Deafened People, Parents' Organisations and Professional Organisations.

EFHOH comprises the European members of the International Federation of Hard of Hearing People (IFHOH) and was established in 1993. It has its own board and secretariat. The federation has non-profitable and benevolent aims and it is a non-political and non-sectarian organisation. EFHOH is a general member of the European Disability Forum (EDF). We also work in good co-operation with IFHOH and our official language is English.

The Board members of the EFHOH carry out their work on an honorary basis.